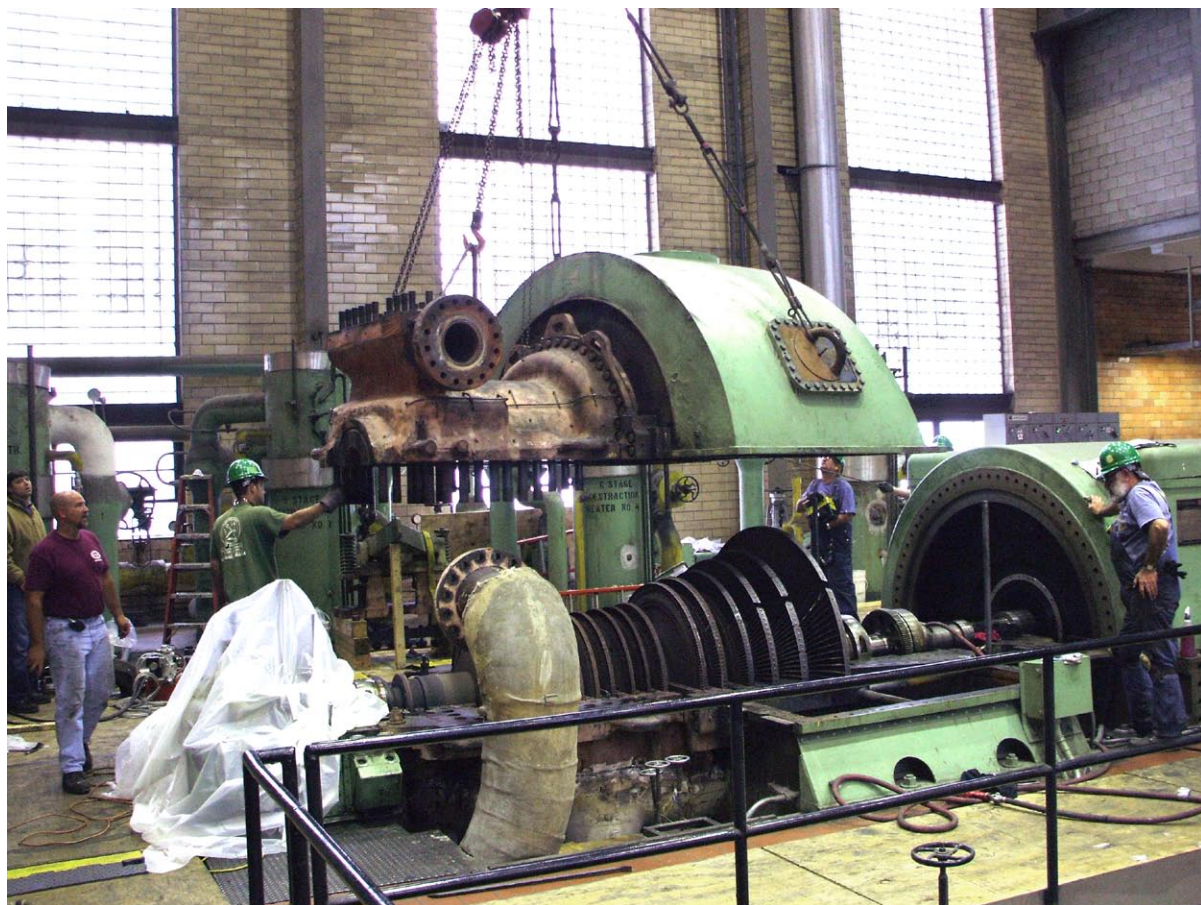


# Turbine Generator Field Service Teams



Elliott's Turbine Generator (TG) Field Service Teams are dedicated to servicing steam turbine generator sets from virtually any manufacturer. Whatever your service need – emergency outages, routine maintenance, major or minor overhauls -- our select teams of project managers, technical representatives and machinery specialists have the skills and expertise to bring you back on-line fast.

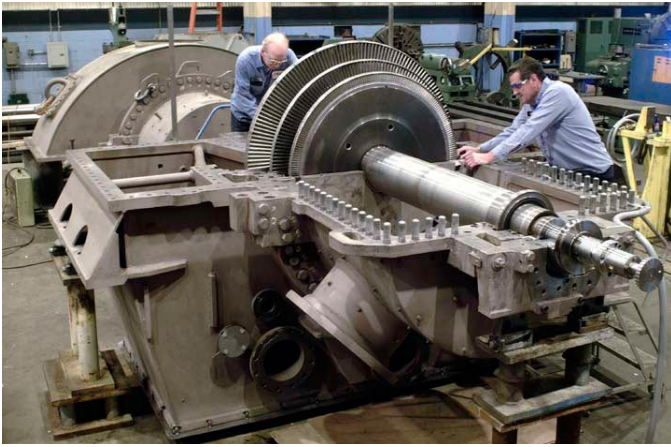
Elliott TG Field Service Teams support power generation equipment in many different environments including:

- ◆ Independent power producers
- ◆ Waste-to-energy
- ◆ Universities and institutions
- ◆ Cogeneration --pulp & paper; sugar; chemical / petrochemical; and more



The world turns to Elliott

**GLOBAL  
SERVICE**



With the backing of an OEM's deep engineering and technical resources, Elliott's TG Field Service Teams have provided answers for a wide array of operational problems, such as:

- ◆ Diagnose and correct control issues
- ◆ Analyze and eliminate excessive vibration
- ◆ Troubleshoot performance issues
- ◆ Eliminate oil leakage
- ◆ Perform pipe stress analysis
- ◆ Diagnose and correct excessive bearing wear

Routine maintenance activities include:

- ◆ Open, clean and close
- ◆ Commissioning
- ◆ Borescopic inspection
- ◆ Bearing inspection
- ◆ Valve inspection/testing
- ◆ Hot and cold alignment checks

Elliott TG Field Service Teams are available 24 hours a day, seven days a week. Key personnel are often on-site within 24 hours of an emergency call. All field personnel have regular Basic+ or OSHA 10 safety training, and our exceptional track record is a testimonial to Elliott's safety program.

Ask your Elliott sales representative about our service agreements. They are a great way to reduce maintenance costs, guarantee manpower availability and ensure the safest and most reliable operation throughout the life cycle of your machinery. Elliott's global service network provides complete product support for any type of repair, replacement part, rerate or upgrade.

## Shop Repairs

Elliott maintains a global network of full-service repair facilities to service and repair Elliott and non-Elliott turbine generators. Each shop is staffed with skilled personnel experienced in repair techniques and procedures ranging from inspections and overhauls to weld repair, specialty machining and fabrication.

## Field Machining

Elliott's field machining capabilities are ideal when a repair is necessary but the component cannot be shipped easily to a repair facility. Our full array of portable equipment includes lathes and milling, boring, grinding, drilling and balance machines.

## Parts

Elliott's ISO 9001-certified Service Parts team supplies parts for steam turbines from any manufacturer. Our reverse engineering expertise ensures that every customer benefits from the confidence and cost savings associated with high quality, original Elliott parts. Dedicated machining centers, extensive finished parts inventories and customer support available 24 hours a day, seven days a week mean that customers receive the parts they need quickly and reliably

## Rerates and Upgrades

Elliott can help users to enhance operating efficiency, reduce operating costs or support increased plant capacity by rerating or upgrading turbine generator sets from any manufacturer. Our skilled engineers regularly enhance the performance and extend the operating life of turbine generators and reapply used equipment to new service.



Turn to Elliott for all of your turbine generator service needs.



### Elliott Group

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